

UNDERTAKING TO USE RP SMS TRANSACTIONAL SMS:-

We detailed herein, undertake to ensure that we have the prior requisite permission / authority from all mobile telephony subscribers (recipient) to whom the Online Sms is sent or intended to be sent by us. We shall further ensure that we comply with applicable requirements of The Telecom Commercial Communications Customer Preference Regulations 2010 and its amendments thereof and / or any rule, regulation, direction, laws, judgments, etc issued in this regard by the Department of Telecommunication (“DoT”) and/or the Telecom Regulatory Authority of India (“TRAI”) and/or any competent authority.

We hereby undertake to indemnify, hold harmless and defend RP GRAPHICS, its affiliates and their respective employees, officers, agents and directors against any claim (alleging violation of the abovementioned regulations) by a third party, including statutory / regulatory authority(s), for any and/or all damages, costs, expenses, penalties which may be claimed from RP GRAPHICS. We hereby understand and agree that RP GRAPHICS reserves the right to change tariff / price as per accordance of Government / Trai / Telecom Operator etc’s regulation, actions, directives etc.

We further indemnify RP GRAPHICS against any financial or consequential damages, costs, expenses, penalties resulting out of any SPAM reported with respect to either the SMS content or mobile number recipients’ consent not being taken or any other compliance issue not adhered to / ignored / omitted by us or any other negligence on our part. Also agree to receive sms and email communication from RP SMS (RP GRAPHICS). In DND complaint If you are not able to provide any proof then you will be liable for penalty of complaint. All disputes arising out of or relating to the bulk sms services are subject to Bhubaneswar Jurisdiction only.

Company Name	
GST No (If Available)	
Office Address	
Contact Person	
Aadhaar Number	
Contact Number	
Email address	
Sender id (Exact 6 alphabets only)	

Declaration: I hereby declare that I agree with the Terms and condition mentioned above & rpsms.in

Client Name, Signature & Official Stamp: